

Support with Marvin

With you from start to finish.

Private Educational Support • Referral Only

Academic Support Agreement

Student: _____ Provider legal name: _____

Provider operates as Support with Marvin. Contact: _____

Selected courses: _____

Package: _____ Service dates: _____ to _____

Included hours: _____ Weekly maximum: _____ Extra-hour rate: \$ _____ Currency: _____

Total price: \$ _____ Payment amounts and due dates: _____

Scope and time limits. Support includes tutoring, study planning, research guidance and permitted feedback on student-created work for the courses above. Live sessions, preparation, document review and substantive messages count toward included hours in 15-minute increments. Scheduling messages are free. Hours are for this student only; unused hours do not roll over. Extra time, courses or revisions require a written estimate and student approval before work begins.

Scheduling and turnaround. Business days are Monday–Friday, excluding U.S. federal holidays. Allow 2–3 business days after complete materials are received for routine feedback; larger requests receive a separate confirmed date. No deadline is accepted until Marvin confirms it. Rush work is subject to availability and an advance written fee. Continuous or on-demand access is not included.

Payment and cancellation. The first payment is due before support starts; overdue payments pause future support. Either party may end support in writing. Cancel or reschedule a session at least 24 hours ahead without charge; later cancellations or no-shows use the reserved session time. If Marvin cancels, the student may reschedule or receive a credit or refund. Unused prepaid hours, including at package end, are refunded within 10 business days at total package price divided by included hours. Approved work already delivered and late-cancelled time are deducted; unearned future installments are cancelled. No automatic renewal.

Confidentiality. Student information and documents are used to deliver and administer support and are not shared with the referrer, school or others without consent, except as required by law or with service providers needed to deliver support. No sessions are recorded without mutual consent. Students should remove sensitive third-party information and never share account passwords.

Academic integrity and student responsibility. Students create and submit their own graded work, take their own exams, verify accuracy and sources, and follow school rules on outside assistance. Marvin does not complete graded submissions, take tests, access student accounts, fabricate sources or data, or guarantee grades or outcomes. Students provide instructions, deadlines and relevant course policies. Marvin may decline or stop work outside the agreed scope, expertise or academic-integrity rules; the refund terms above still apply.

By signing, both parties accept the completed terms above. Any changes must be agreed in writing.

Student signature: _____ Date: _____

Provider signature: _____ Date: _____